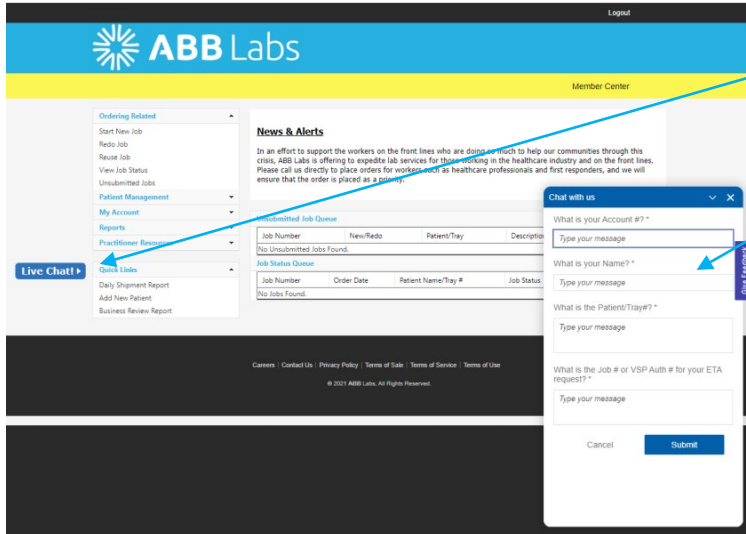


Live Chat is available on the ABB Labs Member Center page!

Our agents are available and ready to answer your questions about:

- Job Status and ETA
- Account & Billing Inquiries
- Job Change Requests
- Missing Information Updates

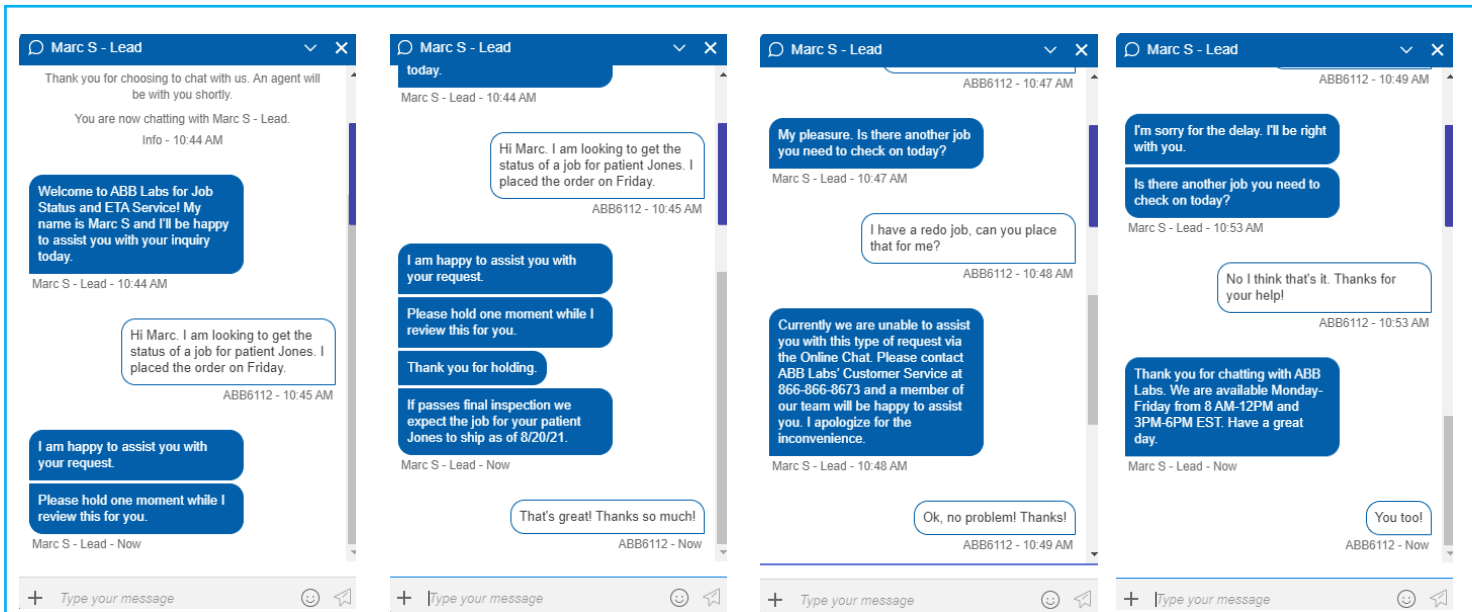


To get started: log-in to Member Center then click Live Chat.

When the pop-up appears, fill in all fields:

- Account Number
- Your Name
- Patient Name/ Tray #
- Job # or VSP Auth #

Then click submit!



This is a sample of what the chat looks like. At the end of your session, you have the option to have a transcript of it emailed to you.

