

PROVIDING EYE CARE ACCESS ACROSS THE GLOBE

Cindy Piper-Watson, Optical Sales Consultant at ABB Optical Group, always knew she wanted a career that made a difference. That desire to help others led her to the eye care field—and this past October, it took her halfway across the world.

Just after her six-month mark with ABB Optical, Piper-Watson joined a VOSH International mission trip to Uganda, combining her professional expertise with her personal passion for service. Alongside a team of doctors, opticians and optical support staff, she traveled with 24 bags packed to the brim with donated eyeglasses and equipment, all bound for communities in need.

Creating moments that matter

Over nearly two weeks in Uganda, Piper-Watson and her team helped restore clear vision to more than 1,300 patients. Each pair of eyeglasses provided was more than just a tool—it was a gateway to independence, learning and connection for the people they served.

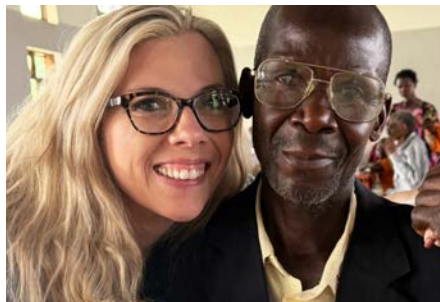
One moment in particular stands out for Piper-Watson: a pair of siblings who were both nearly legally blind. After their exams and fittings, the children could finally see their mother clearly for the first time. “The immediate smile on their faces when they saw her—it’s something I will never forget,” Piper-Watson says.

A team effort

Piper-Watson credits her ABB colleagues for making her participation possible. Her team stepped up to support her accounts while she was away, giving her the peace of mind to fully focus on the mission.

She hopes her experience inspires others in eye care to explore volunteer opportunities through VOSH. “There’s so much need around the world, and the skills we use every day can change lives in ways we can’t even imagine,” Piper-Watson says.

For now, she’s back to serving her accounts, but the experience left an indelible mark—and she’s already looking ahead to her next mission trip. **PA**



Cindy Piper-Watson, pictured in the center of the VOSH volunteers, enjoyed the special moments she shared with people in Uganda.



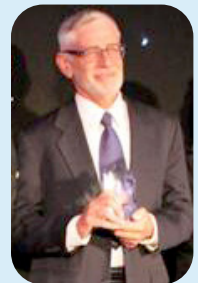
Moments that matter

“In our very busy days, we sometimes forget the most important things that matter in our daily routine. We give our patients customer service but what about our comrades? I have to give a shout out to **Tracy Greco**,” Customer Service, ABB Labs, wrote a satisfied account.



“She was right on top of a very important job for me and never skipped a beat. She deserves a huge thank you.”

Steve Solimini, ABB VP of Operations, has been honored with the prestigious 2024 President’s Choice Award. Celebrated at the ABB national sales meeting this March.



His unwavering commitment to enhancing ABB’s distribution centers and streamlining daily operations has set a new standard of excellence. His genuine passion for our customers and employees is evident in every action he takes, making a remarkable impact on our organization.