



ABB OPTICAL GROUP OPTICON SCANNER SOFTWARE INSTALLATION GUIDE

Equipment:



Scanner



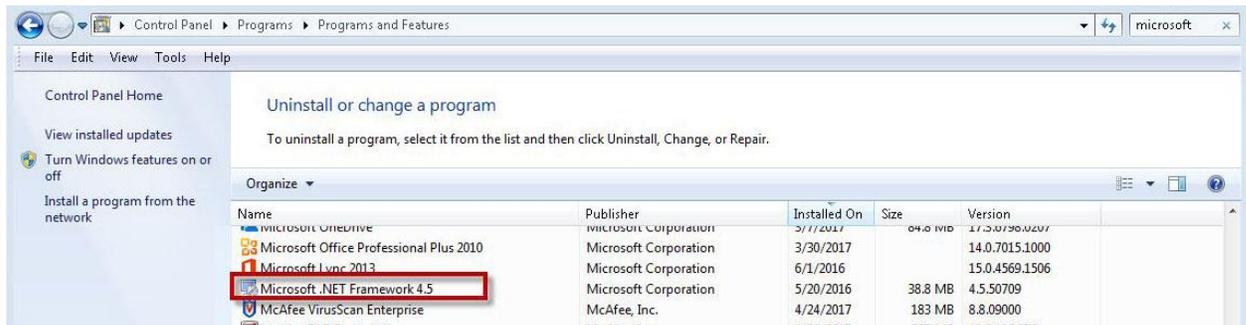
USB Cable

Installation Instructions:

You must have administrator access to your computer for installation. If you normally use an IT person to install programs on your computer, we recommend you have them perform the installation.

Go to Uninstall Programs page: click **Windows Start**, click **Control Panel**, Click **Add/Remove Programs or Programs and Features**.

1. Verify that Microsoft .NET framework 4.5 is installed on your PC. If not, visit <https://www.microsoft.com/en-us/download/details.aspx?id=30653> to install.



2. Visit Opticon at <https://opticon.com/product/opn-2001/> to install the driver. Scroll down the page and click on "USB Drivers Installer.exe" to run and install.
3. Upgrade your **ABB OPTICAL GROUP Scan2Web Software**:
<https://secure.abbconcise.com/scan/setup.zip>
4. Select RUN (to install the program from here) or select SAVE (to run the program from your computer).

5. Go to the directory where you have saved the program, double click on **ABB OPTICAL GROUP Scan2Web Setup** and simply follow the instructions from there.



6. Once the installation is completed, you will see a new icon on your desktop:
7. Connect your **ABB OPTICAL GROUP** scanner cable to any USB port of your computer.
8. Double click on the **ABB OPTICAL GROUP Scan2Web** icon and begin to use your **ABB OPTICAL GROUP** Scanner to capture barcodes.



9. First time users will be asked to enter their **ABB OPTICAL GROUP** account number and password.
10. Double click on the **ABB OPTICAL GROUP Scan2Web** icon to send your captured products to the **ABB OPTICAL GROUP** website.
11. Connect the Scanner to the Scanner cable. Barcodes will automatically transfer to the **ABB OPTICAL GROUP** website.
12. When all information has been transmitted, you will hear a beep and a browser will automatically open.
13. Add your scanned products to your Shopping Cart.

Important information:

- The Opticon Scanner is recharged via the Micro USB cable.
- The scanner holds over 2000 scans; however, the software can only upload 100 scans at a time. In addition, a maximum of 500 items can be added to the shopping cart and submitted per order.
- For optimal experience, we recommend uploading the scanner bar codes to the website on a daily basis
- Additional Micro USB cables may be purchased at most retail stores.

Troubleshooting: (Please review this guide list prior to calling **ABB OPTICAL GROUP**)

| Problem | Possible Cause | Possible Solution |
|---|--------------------------------|---|
| Scanner's red laser light comes on, but goes out when scanning. No beeps. | Scanner has been "turned off." | Hold the large button down until scanner beeps. |
| Scanner will not scan a particular barcode. | Barcode is damaged or blurry. | Try a different barcode. |

To schedule a call for assistance with installation, email esolutions@abbconcise.com or call Customer Service at **1-800-852-8089**.